



ANNUAL MAINTENANCE PROGRAM AND WARRANTY ACTIVATION FORM FOR THE STATE OF IOWA

Dear Customer.

Congratulations on your acquisition of a Premier Tech treatment system!. To activate your warranty and confirm your registration to our Annual Maintenance Program, it is important that you complete and return this form to Premier Tech without delay. This document is a confirmation of your registration to our Annual Maintenance Program, which includes first, the System Start-Up Visit after the installation (a visit performed by a team member from Premier Tech, the manufacturer) and second, the maintenance for the following year. These services are included in the purchase price of the Ecoflo Septic System in territories where the service is available (see the Maintenance Program section on back for more details). The annual maintenance service needs to be provided year after year and for the life of your system by a qualified professional of Premier Tech's one-of-a-kind network of local service partners.

IMPORTANT: As required by the local regulation in effect, it is your responsibility to ensure that your maintenance contract remains valid at all time, and that the contract agreement made with the manufacturer (Premier Tech) not be interrupted. To make this a hassle-free process, Premier Tech will send you a letter every year to remind you when it's time to renew your maintenance contract with us. Should you have any questions about our products or suggestions to improve our customer service, please do not hesitate to contact us at 1-800-632-6356 or send us an email to pta@premiertech.com. Follow Ecoflo biofilter on Facebook and YouTube or visit us on the web at ecoflobiofilter.com for news and information on onsite wastewater treatment and tips to ensue the long life of your septic system. We look forward to serving you, and we thank you again for choosing Premier Tech!

Dustonier s name					
Address of installation:					
Address of installation.	Number		Street		
	City		Province	Postal Code	
Mailing address:					
•	Number		Street		
City		Province		Postal Code	
Telephone:	Home		Work		
	_				
Preferred means of communica	tion: Mail L-	-mail:			
Models	Quantity	Installatio	on date	Serial number	
☐ Ecoflo biofilter					
☐ Classic UV disinfection (DiU	V)				
Installation type:	Principal New construction _ake	☐ Ocean	existing system	e sampling service under additional fees)	
Please indicate if your property is a Premier Tech Service Represen				on you will make available to have the maintenance visit done by one	
Soil test performed by:					
		Company's nai	me		
Plans designed by:		Company's nar	me		
Installer:					
		Company's nai	me		
Signed in:	City	this			
	City			Date	
PREMIER TECH TECHNOLOGI Represented by:	es lobituly			ave read the Owner's Manual and the annexed « Maintenance document and that I fully understand the information and antain.	
NICOLAS ROBITAILLE Senior Director Operations			Owner's signature		

IMPORTANT REMINDER

According to certain regulations in effect, this document must be sent to your municipality as proof of registration with the Premier Tech Maintenance Program. Please inquire with your municipality.

TERMS & CONDITIONS

OBLIGATIONS OF PREMIER TECH

- Premier Tech agrees, after all applicable fees have been paid by the User, to perform the maintenance services of the Treatment Systems and other components identified on the front of this document (hereinafter referred to as « Treatment Systems ») installed on the property of the User for a period of one (1) year as required by the regulation in effect. Please refer to the Maintenance section of the Owner's Manual for more details regarding what is included and explicitly in the maintenance are not not for the contract Systems. excluded in the maintenance service of your Treatment System.
- The maintenance of the Treatment System must be performed by Premier Tech, a representative of Premier Tech or a qualified third party
- The price of the annual maintenance Agreement must be paid to Premier Tech by the User and renewed annually by the User. These costs cover the services detailed in the Owner's Manual. This amount does not include the cost of purchase, installation, replacement or any repair required on a Treatment System not covered by the manufacturer as per the terms of the Warranty Certificate of the system.

For more information about the maintenance of your Treatment System, please consult the Owner's Manual or contact us at 1-800-632-6356 or 418 867-8883. One of our Customer Service representatives will be happy to assist you. Premier Tech and the User acknowledge that this Agreement is related to the purchase of a Treatment System by the User and that it is only valid if such a purchase was made.

OBLIGATIONS OF USER

- The User agrees to provide a duly completed and signed copy of this Agreement to Premier Tech in order for the annual maintenance to be performed on the Treatment System and the warranty to be honored by Premier Tech. A valid maintenance Agreement being an essential condition to the validity of the warranty of the Treatment System (please refer to section 4 of the Certificate of
- When local regulation in effect requires it, the User agrees to provide a duly completed and signed copy of this Agreement to the municipality where the Treatment System was installed (please validate if this is necessary with your municipality).
- The User agrees to grant access to the installed Treatment System to Premier Tech, its representative or a duly authorized third party in order for the maintenance to be properly completed. The lids of the Treatment System shall at all times remain accessible and free of any encumbrance. Additional fees will be charged to the User if the annual maintenance must be postponed as a result of the impossibility for Premier Tech, its representative or an authorized third party of accessing the Treatment System to perform the maintenance as
- Should access to the User's premises not be practicable for vehicles, the User agrees to provide Premier Tech, its representative or an authorized third party with reasonable and practicable access to the premises so that the services detailed in this Agreement can be performed.
- The User acknowledges receipt of a copy of the Treatment System Owner's Manual from Premier Tech or the installer of the Treatment System. The User acknowledges having read and understood this document and agrees to comply with the directions and guidelines contained in the Owner's Manual regarding the use of the Treatment System.
- The User hereby agrees to keep the Owner's Manual, the Annual Maintenance Program and Warranty Activation Form, the Warranty Certificate and the Proofs of Maintenance provided annually by Premier Tech, its representative or an authorized third party in a safe location. The User also agrees to provide these documents to any subsequent purchaser of the premises so that the new User can benefit from the Premier Tech Maintenance Program, enjoy the protections offered by all Premier Tech warranties and be informed of the terms and conditions of the Warranty Certificate and all the obligations of the User of an onsite treatment system.
- 10. The User agrees to make no changes in the use or function of the building serviced by the purchased Treatment System, nor make any modification to the system's installation as originally specified and approved by the municipality under applicable laws and regulations. Any change or modification shall only be made if pre-authorized jointly by the municipality and Premier Tech. Any change or modification without prior authorization from Premier Tech will void the warranty of the Treatment System.

GOVERNING LAW AND JURISDICTION

- 11.1 This Agreement shall be governed by the laws in force in the State in which this Agreement has been entered.
- 11.2 The Parties agree, with respect to any claim or legal proceedings for any purpose whatsoever about this Agreement, to elect the county of Pottawattamie County (lowa), as the proper forum for the hearing of said claims or said legal proceedings to the exclusion of any other judicial district which may have jurisdiction to hear such dispute per the requirements of the law.

RESPONSABILITIES OF MAINTENANCE PROVIDER

Equipment	Services		
General	Accessibility to system		
	Visual inspection		
Contin tople	Tank condition		
Septic tank	Baffle condition		
	Filter clean-up		
	Visual inspection of water level		
Pump station (when applicable)	General inspection		
	Picture taken, if required		
	Inspection		
	Tank condition		
Ecoflo biofilter	Tipping bucket condition/functioning		
Econo bioliler	Distribution plates conditions/functioning		
	Filtering media condition		
	Racking of the filtering media		
Drainfield	Seepage inspection		
Drainlieid	Visual inspection of yard		
	Completion of the WALTER Wastewater Treatment Script by the service partner (on the premises and from his service vehicle)		
	Script for every equipment		
Reporting	Pictures download		
	Data transfer between Premier Tech and the service provider (online)		
	Report to customer, should this be required following the maintenance		
	Report to authorities (at end of each season and upon request)		

MAINTENANCE PROGRAM (START-UP MAINTENANCE AND ANNUAL VISIT)

Depending on the territories, the purchase price of the Ecoflo biofilter may include one of the two following maintenance services:

- 1. The fee of the Start-up maintenance of the system performed at the homeowner's property by a team member from Premier Tech, the manufacturer, within 60 days to the day the Ecoflo biofilter is in usage, to explain the functioning of the septic system and its annual maintenance program, and perform a visual inspection to verify that
 - a) the tipping bucket and distribution plates are properly in place
 - b) the electrical equipment (if required) has been hooked-up
 - of guidelines regarding distances around the system and excessive weight on the unit have been respected

2. The fee of the first annual maintenance which will be performed by the local service partner during the year following the purchase of the system.

Contact the Premier Tech Customer Service at 1-800-632-6356 for more details or if you have any questions.

IMPORTANT

The system Start-up maintenance visit consists of a visual inspection of the treatment system, is limited to products manufactured by Premier Tech a and excludes any validation of its proper installation or the functioning of the treatment



PT Water and Environment

1. avenue Premier Campus Premier Tech Rivière-du-Loup (Québec) G5R 6C1 CANADA

1-800-632-6356 F. 418 867-8883 pta@premiertech.com PT-WaterEnvironment.com